

**MEDIA ADVISORY**

**Friday, November 21, 2025**

**CONTACT**

Oscar Gomez, Marketing/PIO Manager

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(956) 552-0177

## **El Metro Transit Announces Thanksgiving Day Holiday Schedule**

**LAREDO, TEXAS** — In observance of Thanksgiving Day, Thursday, November 27, 2025, El Metro Transit will be closed. This closure applies to all Fixed Route services, El Lift paratransit services, Customer Service, and Administrative Offices.

Regular operating hours for Fixed Route and El Lift services will resume on Friday, November 28, 2025.

Customer Service and Administrative Offices will reopen on Monday, December 1, 2025.

El Metro Transit encourages riders to plan accordingly and wishes the community a safe and happy holiday.

## **MEDIA ADVISORY**

**Friday, November 07, 2025**

## **CONTACT**

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# **El Metro Transit Veterans Day Service Schedule**

**LAREDO, TEXAS** – In observance of Veterans Day on Tuesday, November 11, 2025, El Metro Transit will operate regular service for both Fixed Routes and El Lift/Paratransit services.

However, please note that El Metro's Administrative Office and Customer Service Office will be closed for the holiday.

We appreciate your understanding and wish everyone a safe and enjoyable Veterans Day as we honor the service and sacrifice of our nation's veterans.

### **Service Schedule for Tuesday, November 11, 2025:**

- Fixed Route: Regular Service
- El Lift / Paratransit: Regular Service
- Customer Service Office: CLOSED
- Administrative Office: CLOSED

Administrative and Customer Service operations will resume normal business hours promptly following the Veterans Day observance.

For more information about routes and schedules, please visit [elmetrtransit.com](http://elmetrtransit.com) or contact El Metro Transit at (956) 795-2280.

**MEDIA ADVISORY**  
**Friday, October 31, 2025**  
**CONTACT**

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## **El Metro and Teamsters Local No. 657 Successfully Conclude Negotiations**

**LAREDO, Texas** — Laredo Transit Management Inc. (El Metro) is pleased to announce that negotiations with the Teamsters Local No. 657 have been successfully concluded. The parties are finalizing the concluding documents today, marking an important step toward the full restoration of transit services.

El Metro employees will be able to return to work as early as tomorrow, and regular transit service will resume in full on November 1, 2025.

El Metro extends its sincere gratitude to the community of Laredo for their patience, understanding, and continued support during this period. The organization remains fully committed to providing the City of Laredo with safe, reliable, and efficient public transportation for all riders.

For more information or route updates, please contact our Customer Service Office at (956) 795-2280 or visit [elmetrotranist.com](http://elmetrotranist.com)

## **MEDIA ADVISORY**

**Monday October 20, 2025**

### **CONTACT**

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(956) 552-0177

## **El Metro Transit Clarifies Operator Qualifications During Temporary Service Changes**

**Laredo, TX** — El Metro Transit would like to address recent misinformation circulating on social media regarding the qualifications of individuals currently operating our fixed-route buses during the ongoing strike.

We want to assure the community that all individuals currently driving El Metro fixed-route buses possess valid Commercial Driver's Licenses (CDL) with Passenger Endorsements and are fully qualified to operate our transit vehicles safely and professionally.

During this temporary period, El Metro's Road Supervisors—many of whom have over 30 years of experience operating fixed-route buses—are assisting with service operations. In addition, some El Metro Utility Department staff members, who previously served as bus operators, have also stepped in to support routes. These employees maintain active CDL licenses and continue to meet all federal and state safety requirements.

At El Metro Transit, the safety of our passengers and our community remains our top priority. We are deeply committed to upholding the highest standards of safety, reliability, and professionalism throughout this transition period.

We appreciate the community's continued patience, trust, and understanding as we work together to ensure that essential public transportation services remain available to the City of Laredo.

**MEDIA ADVISORY**

**Tuesday, October 21, 2025**

**CONTACT**

Oscar Gomez, Marketing/PIO Manager

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(956) 552-0177

## **UPDATE: El Metro Transit Service Resumes Limited Operations**

**Laredo, TX** — We are pleased to inform all riders that El Metro Transit has resumed limited operations following the recent strike. Beginning immediately, buses will operate on a **Sunday Schedule** from **7:00 a.m. to 6:00 p.m.** until further notice.

We encourage the community to **plan their travel accordingly** as we continue to work toward the full restoration of regular service.

We appreciate your patience, understanding, and continued support during this transition. Please stay tuned to our **official website and social media channels** for the latest updates and service information.

**MEDIA ADVISORY****Tuesday October 21, 2025****CONTACT**

Oscar Gomez, Marketing/PIO Manager

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(956) 552-0177

## **El Metro Transit Invites the Community to the 4th Annual Trunk or Treat Halloween Fest & Transit of Terror Haunted House!**

**LAREDO, TEXAS** – El Metro Transit is thrilled to invite the entire community to our 4th Annual Trunk or Treat Halloween Fest & Transit of Terror Haunted House on Friday, October 24, 2025, from 5:30 p.m. to 8:30 p.m. The event will take place at the El Metro Transit Center, 1301 Farragut St., 5th Floor Rooftop (Downtown Laredo).

This Spooktacular, family-friendly event has quickly become Laredo's favorite Halloween celebration, bringing together families, friends, and community partners for an evening full of fun, laughter, and sweet treats!

**Event Highlights:**

- Over 60 local organizations and vendors handing out candy to kids
- Exciting games and activities for children of all ages
- Our new "Transit of Terror" Haunted House — if you dare to enter!
- A safe, festive, and family-oriented atmosphere celebrating community spirit
- A festive Pumpkin Patch where families can take beautiful Halloween photos and make lasting memories

Costumes are highly encouraged, and families are invited to join in the fun and show off their Halloween spirit. Admission is free and open to the public.

Come celebrate the season with El Metro Transit — where community, creativity, and Halloween magic come together!

**Event Details:**

**Date:** Friday, October 24, 2025

**Time:** 5:30 p.m. – 8:30 p.m.

**Location:** El Metro Transit Center Rooftop, 1301 Farragut St., 5th Floor  
(Downtown Laredo)

**Admission:** Free and Free Parking

**MEDIA ADVISORY**  
**Friday August 29, 2025**  
**CONTACT**

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(956) 552-0177

## **El Metro Transit System Announces Labor Day Service Schedule**

**Laredo, TX** – In observance of Labor Day on Monday, September 1, 2025, El Metro Transit System will continue to provide regular service for both fixed-route buses and El Lift paratransit services to accommodate riders throughout the holiday.

Please note, however, that El Metro's Administrative Office and Customer Service Center will be closed for the day. These offices will resume normal operations on Tuesday, September 2, 2025.

<b>MONDAY, SEPTEMBER 1, 2025</b>
• Fixed Route - Regular Service
• El Lift / Paratransit - Regular Service
• Customer Service Office - <b>CLOSED</b>
• Administrative Office - <b>CLOSED</b>

El Metro encourages all riders to plan ahead and reach out with any questions prior to the holiday closure.

For route information, visit [www.elmetrotransit.com](http://www.elmetrotransit.com) or call **(956) 795-2280** during business hours prior to the holiday.



**MEDIA ADVISORY**  
**Tuesday, July 1, 2025**  
**CONTACT**

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(956) 552-0177

# **El Metro Transit System Announces Modified Schedule for Independence Day**

**LAREDO, TEXAS** – In observance of Independence Day on Friday, July 4, 2025, El Metro Transit System will operate under a modified holiday schedule.

The schedule for the day will be as follows:

- **Fixed Route Service:** Sunday Schedule
- **El Lift Service:** Sunday Schedule
- **Customer Service Office:** Closed
- **Administrative Office:** Closed

Regular service for Fixed Routes, El Lift, and Customer Service will resume promptly following the Independence Day holiday.

We encourage all riders to plan their travels accordingly and join us in celebrating the Fourth of July safely.

Happy Independence Day from all of us at El Metro Transit System!

**MEDIA ADVISORY**

**Monday, June 16, 2025**

**CONTACT**

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## **El Metro Transit Observes Juneteenth with Modified Office Hours**

**LAREDO, TX** – In honor of Juneteenth, a day of profound historical and cultural significance, El Metro Transit joins in commemorating this important moment in our nation's journey toward justice and equality.

Juneteenth marks the emancipation of enslaved African Americans in the United States and serves as a time for reflection, education, and celebration. At El Metro Transit, we proudly stand in solidarity with the observance of this vital day.

To support our community while maintaining essential transit services:

- **All fixed route and El Lift services will operate on a regular schedule.**
- **El Metro's administrative offices and customer service center will be closed** in observance of the holiday We encourage all residents to take time to reflect on the meaning of Juneteenth and participate in the community

events honoring this day

## EL METRO *Juneteenth* RIDER ALERT

In honor of Juneteenth, a day of profound significance in our nation's history, we at El Metro Transit wish to express our solidarity with the observance of this important day. El Metro Transit will be running regular service for both fixed routes and El Lift. However, our administrative office and customer service will be closed.

### THURSDAY, JUNE 19, 2025

- Fixed Route - Regular Service
- El Lift / Paratransit - Regular Service
- Customer Service Office - **CLOSED**
- Administrative Office - **CLOSED**

Administrative office and Customer Service will resume promptly following the Juneteenth observance.

## EL METRO *Juneteenth* ALERTA AL PASAJERO

En honor a Juneteenth, un día de profundo significado en la historia de nuestra nación, en El Metro Transit deseamos expresar nuestra solidaridad con la celebración de este importante día. El Metro Transit ofrecerá servicio regular tanto para rutas fijas como para El Lift. Sin embargo, nuestra oficina administrativa y de atención al cliente estarán cerradas.

### JUEVES 19 DE JUNIO DE 2025

- Ruta Fija - Servicio Regular
- El Lift / Paratransit - Servicio Regular
- Oficina de Atención al Cliente - **CERRADO**
- Oficina Administrativa - **CERRADO**

La oficina administrativa y el servicio al cliente se reanudarán inmediatamente después de la celebración de Juneteenth.

